



ASSURANT
Solutions

260 Interstate North Circle, SE
Atlanta, GA 30339-2210
T 770.763.1000
F 770.859.4403

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www.assurant.com

David Rudder
Reliable Response, LLC
1600 Broadway
Suite 2400
Denver, Colorado 80202

Re: Reliable Response

Mr. Rudder,

After looking for various notifications solutions we purchased Reliable Response and have been very impressed with its features and performance. We are replacing Telalert with RRN as our primary notification server for our Monitoring System. We monitor over 1000 hosts and perform over 3000 service checks.

The fact that Reliable Response integrated with our Monitoring system was a big part of our choice to purchase the product. Allowing us to acknowledge and comment on alerts via Email, Sametime or Cellphones is invaluable.

I have also had a great experience working with you to finalize our configuration. The setup process was painless.

Best Regards,

Ernesto Espinosa
Assurant Solutions
Groundwork/Nagios Analyst